

Telö 09 – an exercise for stakeholders within the electronic communication sector

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Why Telö 09?



Society's dependence and requirement for "Always on" leads to increasing demands for the electronic communication sector

What was Telö 09?

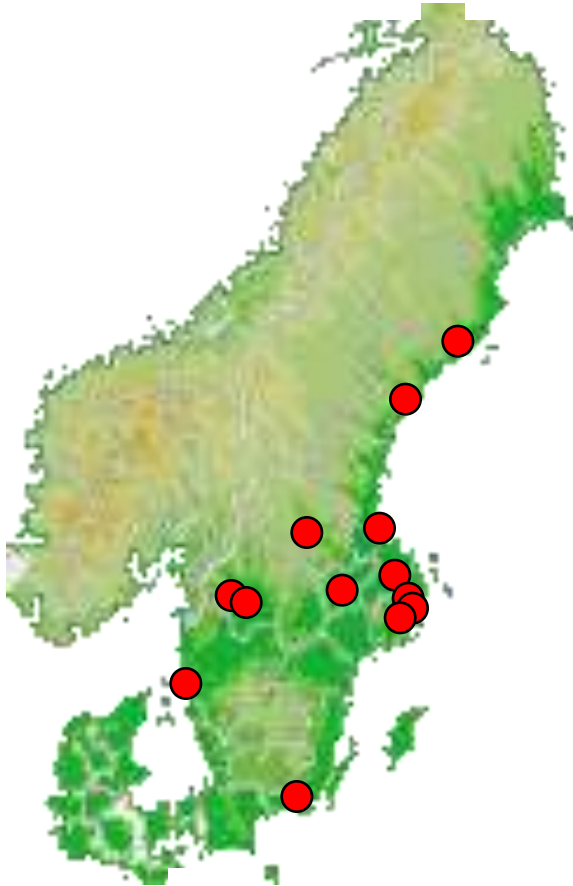
- The, largest market wide exercise in the sector for electronic communications in Sweden
- All major telecom operators and a number of other important organisations participated
- PTS was, as responsible authority for the sector, hosting the exercise



Participated organisations



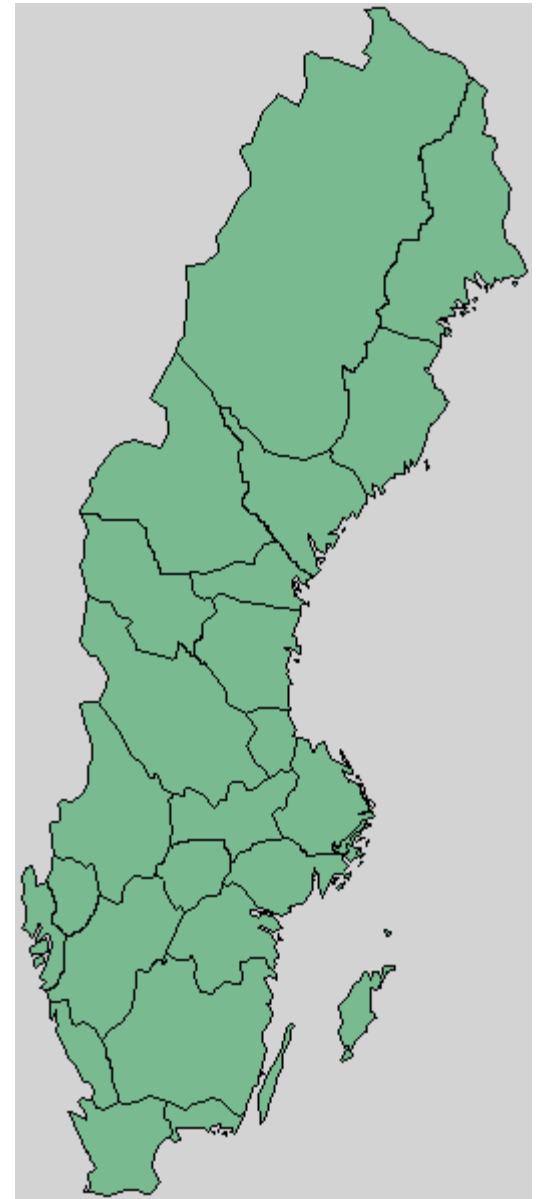
Geographical spread



- Exercise control in Stockholm
- Central opponents (white cells) in Stockholm and Gothenburg
- Participated organisations were located during the exercise in Borlänge, Farsta, Gävle, Göteborg (4 different locations), Karlskoga, Karlskrona, Karlstad, Kista, Sollentuna, Spånga, Stockholm (9 different locations), Sundsvall, Umeå, Uppsala och Västerås

Telö 09

- was based on a terrorist scenario
- the events affected the electronic communications networks and other parts of society
- a number of events were played out throughout the country, but the emphasis was on western Sweden
- the events caused serious disruptions to the Internet and physical impact on infrastructure



Tools used during Telö 09

- The ordinary communications were used (telephone, email etc)
- A exercise web
 - Regulations for the exercise
 - All contacts for Telö 09 exercise
 - Links
- Web newspaper "Dagens Notiser"
- Live radio broadcasting from SR over the web
- Exonaut



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The screenshot displays the Telö 09 exercise interface. The top window shows a list of tasks with columns for Time/Id, Inspektionstid, Inspektionstyp, Moment, and Inspektionstext. Below this is a timeline view showing the progression of the exercise. The bottom window shows a news page from Dagens Notiser with the headline "DAGENS NOTISER" and a sub-headline "Observera att allt innehåll på den här sidan är övningsmaterial". The page also includes contact information for the PTS Redaktionen and a section about operators disabling SMS functions.

Some conclusion from the central evaluation



- “A great part of the gains with this kind of exercises is reached during the preparation phase.”
- “Technical interactions from the simulation cell have to be carefully prepared (resource-consuming).”
- The result suggests that the ability to plan, manage and coordinate crisis management efforts in case of extraordinary events is relatively good in the sector and that Telö 09 contributed to an enhancement of the crisis management capability.